Mendon-Upton Regional School District
iPass/iParent Access
Frequently Asked Questions

What is iPass?

iPass is the Mendon-Upton Regional School District's student information system. The district uses iPass for student demographics, attendance, storing grades, scheduling and more.

What is iPass/iParent?

iParent is a feature of the iPass student information system that will provide parents access to grades, assignments and attendance records in an effort to facilitate and improve communication between home and school.

How do I access iParent?

You may access iPass/iParent from any computer with an internet connection by launching your web browser and going to the Mendon-Upton Regional School District website (www.mursd.org) or to your school's website. The link to iPass/iParent is on all school web pages under the section "Student/Parent Resources".

Who may access iParent?

Mendon/Upton Regional School District parents/legal guardians who have applied for a username and password may access iParent. iParent accounts are not issued to students. If you have questions about your username and password or accessing the system please email **ipass@mursd.org**

How do I obtain a username and password?

Parents/guardians may register on-line though your students' school web site or at www.mursd.org under the section "Student/Parent Resources" and create a username and password.

How do I use iParent?

Information will be provided at our initial parent meetings in January. There is also an iParent User's Guide available on the Mendon-Upton Regional School District website (www.mursd.org) under the section "Student/Parent Resources".

How do I add an additional student to an existing account?

Please email **ipass@mursd.org,** with your name and the name of the student you wish to add.

If I already have registered for more than one student, how do I view the other student?

After selecting an option from the menu on the left, such as attendance, go to the drop down arrow on the right of the student's name and you will see any additional students.

What do I do after I get to the main page?

There are menus on the left hand side. Click the + (plus) sign on the left of iParent to expand the menus.

What may I reasonably expect from iPass/iParent as a parent?

Daily attendance is taken at all schools every day at the beginning of the school day (either in your child's classroom or during homeroom). You are able to monitor your child's attendance on a daily basis.

For students in grades 5 through 8 starting sometime in the fourth quarter of this school year, you are able to view your child's class grades as soon as the teacher enters the data into his/her electronic grade book. Teachers will update grades approximately every two weeks. Grades (including homework completion) will not be entered in daily. Although teachers attempt to record grades in a timely manner, the time needed to accomplish this task will vary from teacher to teacher. Please keep in mind that teachers have various methods of grading and the number of assignments given varies based on the course content and individual teaching style. Teachers will post assignment grades in a timely manner.

iParent should be used to monitor your child's progress. Look for unusual changes in grades or attendance, but realize that the final grade for a course is based on a number of factors, often including class participation, extra credit, dropping the lowest grade, etc. Your child's grade may appear unusually high or low at the beginning of the year when there have been few assignments. Your child's grade may appear lower during the quarter, but the final grade may actually be higher once all factors have been included. The opposite may also be true. ***The information made available to you through the system should not be considered a substitute for a dialog with your child's teacher.***

Are there any guidelines that I need to know when sending an email to my child's teacher?

When sending an email to a teacher, it is advisable to use an email address with a valid sounding name. A message sent from "peanutbutter@url.com" or containing a non-specific subject might be caught in the district's email or anti-spam filter. The Mendon-Upton Regional School District has an aggressive anti-spam filter in place and it may block messages without subject lines if they seem suspicious.

This system is intended to improve communication between home and school and it should not be used as a vehicle to create an adversarial or challenging relationship between parent and teacher. Questions and comments sent over email should be informational only and not excessive in length. This system is not intended to remove the responsibility of the student to be responsible and accountable for his/her work. Issues and/or questions that are personal in nature should be handled by meeting with the teachers personally.